Good morning, my dear people, I wait for this moment for a long time, why do we gather here today. I heard the groans of pain and your sights of disappointment, my person, that’s also a grievous for me. My job is that provides service for you and have a good life, but the reality is the opposite, even the public transportation can’t not service for you. The juvenile is the future for our country. That’s means the education is crucial part related to the country.

On the 3rd march，shanghai metro line1 had a malfunction in XinZhuang, many of passengers late for their work. They couldn’t go to their place on time. That’s had a huge and serious consequence for everybody and I apologize for you. Public transportation is very significant aspect of our country; we have a substantial amount of people live in Shanghai, during the morning and afternoon, that’s peak hour in the traffic. We don’t want delay your work or schedule because of the public transportation. We will ameliorate this problem and provide a perfect traffic for you.

English is very essential language in the world, in our country, almost 90 percentages student are learning the English，that’s sounds a good news for us, student can learn new language, according to many of date, over60percentage study English just ready for the test for college. They spent 12years of English just for a test or credential. English is become more popular in China; some of kindergartens even think English is a required course. The school realizes the importance of the English, English play a major role in the school, even in college English is the supreme subject, only past the English Test that’s can graduate for school, that even cause the Chinese class become decrease, I mean school pay more attention on the English, Chinese are ignored by school, the test can’t represent the real English level. In china the test of English is very false, I mean many of people use the technique to take the test, actually that’s loses its meaning of the test, test is method to test your English, we can study English for the test, we need to understand the concept of the English. In the school, teachers just emphasize the grammar, that’s terrible educational method to study English. How to learn the English, many of people only know the grammar but they don’t know how to express or talk to people, I really appreciate the TOEFL and IETLES, this test have many of part need to talk and listen. People are not just memorizing the word or use the grammar. These tests are very practical, we need to make some changes; we don’t want the student become the dumb English and even dumb Chinese. I advocate that the school held some English activities, have more English conversation, I believe that the young generation will be better and better.

For these two of accident, we can realize the government should be having thorough plan to resolve these issues. Government will sacrifice their spare time to provide a service for you. We will joyful after you obtain the happiness.